



What do we offer your company?

We live in an exciting, explosive, and sometimes dangerous era of technological change. Professional technology expertise is essential to the smooth and profitable functioning of any organization, regardless of size. This expertise must span across several disciplines. ComTech has identified six different functional categories within the IT manager's domain: the *Six P's of Computer Network Management*.

1. **Planning:** Identifying your business goals and finding cost-effective technology to achieve them.
2. **Productivity:** Ensuring that you and your staff have the tools and training needed to get the job done right.
3. **Performance:** Keeping the system humming.
4. **Protection:** Maintaining the security of your data and guarding against data loss.
5. **Procedures:** Developing policies and routines to maintain peak performance.
6. **Proactive:** Be proactive and not reactive to keep ahead of problems

Each of these areas calls for a special skill set. Some are more technically challenging, while others require social or managerial skills. Larger companies can create their own in-house IT departments to develop and maintain this expertise, but businesses employing fewer than 100 people rarely have that luxury. There are computer consulting companies with large staffs trained in the various disciplines, but these firms are often priced beyond the reach of small firms.

ComTech presents a unique answer to this problem. ComTech has the skills and experience to serve as your Chief Information Officer / Chief Technology Officer or IT Staff. By using state-of-the-art system management technology, and by calling on a trusted and well-trained engineers and technicians, ComTech ensures that you get the individual attention that you need and a quick and helpful response to your needs as they arise.



"We Can Help"



Technology Management for Small Businesses



The 6 P's of Computer Network Management

Technology Management for Small Business

When dealing with computer technology, there is no such thing as a pleasant surprise. That's why ComTech has developed the "No Surprises" Technology Management Plan. The plan is structured around the Five P's of Computer Network Management, providing comprehensive care for your computer assets:

- Planning
 - We need to know about your business
 - Needs assessment, budgeting, and advice
 - Product and service research
 - System performance and capacity reporting
 - Third-party vendor management
 - Backup and Disaster Recovery—Planning
- Productivity
 - End-user help desk
 - Hardware, software, and service installation
- Performance
 - System monitoring and updating
 - Remote and on-site troubleshooting
 - Spyware and virus removal
 - Spam filtering
- Protection
 - Backup and Disaster Recovery—Implementation
 - Spyware and virus prevention
 - Firewall installation and management
 - File and folder permissions management
- Procedures
 - Data protection and recovery planning
 - Acceptable use policies
 - Best practices development
 - Regulatory compliance advice
- Proactive
 - A combination of Planning, Productivity, Performance, Protection, and Procedures



ComTech Computer Services, Inc.

2817 W Adams Ave.

Temple, TX. 76504

(254) 770-1210

www.comtech-networking.com